

Accessibility Statement

Last Updated: June 20th, 2026

MedPassport Lab is committed to making our website and web application accessible, usable, and inclusive for as many people as possible.

We want users of all abilities to be able to access MedPassport Lab, understand our content, navigate our product, upload and review lab information, and use our features with confidence.

Our Accessibility Goal

Our goal is to design and maintain MedPassport Lab in a way that supports accessibility best practices, including the Web Content Accessibility Guidelines (WCAG) Level AA standards where reasonably achievable.

We are actively working to improve accessibility across our public website and web application, including:

- Clear page structure and headings;
- Keyboard-friendly navigation;
- Readable text and sufficient color contrast;
- Descriptive labels for forms and buttons;
- Helpful error messages;
- Alternative text for meaningful images;
- Compatibility with common browsers and assistive technologies;
- Clear, plain-language content where possible;
- Accessible account, upload, dashboard, and export flows.

Ongoing Improvements

Accessibility is an ongoing effort. As MedPassport Lab grows, we plan to continue reviewing and improving our website, application interface, forms, charts, uploaded-document workflows, and user support experience.

Because MedPassport Lab is an early product, some areas may still be improved over time. We are committed to identifying accessibility issues and addressing them in a practical and timely way.

Health Information and Accessibility

MedPassport Lab helps users organize, review, and visualize personal health-record information. We understand that accessibility is especially important when users are handling personal health data.

We aim to make key product flows, including account creation, lab report upload, biomarker review, dashboard navigation, and doctor-ready export features, as clear and usable as possible.

MedPassport Lab is for personal health organization and visualization only. It does not provide medical advice, diagnosis, or treatment.

Feedback and Assistance

If you experience difficulty using MedPassport Lab or encounter an accessibility barrier, please contact us so we can help.

Email: team@medpassportlab.com

Subject Line: Accessibility Support

When contacting us, please include:

- The page or feature where the issue occurred;
- A short description of the problem;
- The device, browser, or assistive technology you were using, if relevant;
- Your preferred way for us to respond.

We will review accessibility requests and make reasonable efforts to respond as quickly as possible.

Third-Party Services

Some parts of MedPassport Lab may rely on third-party tools, services, browsers, payment processors, hosting providers, authentication providers, or embedded content. While we aim to choose tools that support accessibility, we may not fully control every third-party experience.

If you encounter an accessibility issue involving a third-party service used through MedPassport Lab, please let us know so we can review the issue and look for a reasonable solution.

No Guarantee of Perfect Accessibility

We are working to make MedPassport Lab accessible, but we cannot guarantee that every page, feature, document, browser, device, or assistive-technology combination will work perfectly at all times.

Our commitment is to keep improving, respond to feedback, and make reasonable accessibility updates as the product develops.

Contact

For accessibility questions, feedback, or support, contact:

MedPassport Lab Accessibility Support

Email: team@medpassportlab.com